



Angela G. McGill, CEO

The High Point Housing Authority (HPHA) has a simple mission - to provide eligible families with decent, safe, and sanitary housing of the highest quality consistent with available funding. The uncertain economic times we are experiencing have made the way the mission is carried out more critical than ever. The HPHA has to ensure that we maximize the funding and minimize expenses as we work to improve the properties, expand partnerships, and explore new development opportunities in a wider range of neighborhoods.

The structure of HPHA is changing in response to both Federal mandates and today's economic realities. Although change is not new for this agency, the way HPHA responds to challenges is changing. Tough economic times call for tough decisions, and this agency must step up to the challenge because so many people depend on HPHA's services.

Additionally, we are reaching out to our clients, businesses, political leaders, other nonprofits and the community at large who share the HPHA's commitment to the people we serve. We will continue to enhance our linkages to services for senior and disabled residents. Working together we can go beyond what has been done in the past and find unconventional ways to deliver and expand the opportunities for self sufficiency and economic independence.

Regardless of how successful we are in developing new housing, programs or services, it is only through the upward mobility of successful families that we can assist the thousands of families on our programs' waiting lists. This is what our work must be about and it is not beyond our reach. Therefore, as we continue the "Pursuit of Excellence" in the way we think, operate, and conduct ourselves, we must demonstrate the sincere desire to change with the times, improve customer service and ensure that our communities are representative of a great place to live and raise our children. With that said, it is imperative that the HPHA administration and our clients collaborate to ensure the compliance with program requirements and taking care of the properties. The focus is and will continue to be on the performance of each community and its position in comparison to affordable housing in the private sector. Some changes will happen quickly and some over a period of time. This is a change that we all must embrace.

On behalf of the Board of Commissioners and personnel, the HPHA has been and will continue our efforts to deliver the service that the citizens of High Point deserve. ***With TEAMWORK, we can accomplish the EXTRAORDINARY!***